

CAHPS User Group Meeting: Breakfast Roundtables

Friday, December 3, 7:30 – 8:30 am

The CAHPS Consortium invites you to join us on Friday morning for an informal discussion of various topics that may be of interest to you. The Breakfast Roundtables are an opportunity for you to ask questions and talk with us and your colleagues about your survey project, your interests, and your needs.

The following tables lists the topics that will be covered at the Roundtables. Each Roundtable will be facilitated by two or more members of the CAHPS Consortium with expertise on the topic.

Topic	Facilitators	Room
Health Plan Survey	Chuck Darby, AHRQ Paul Cleary, Harvard	Laurel AB
Clinician & Group Survey	Julie Brown, Harvard Dana Safran, Harvard	Harborside C
Hospital Survey	Elizabeth Goldstein, CMS Marybeth Farquhar, AHRQ Ron Hays, RAND Steve Garfinkel, AIR	Laurel CD
Dialysis Center Survey	Beth Kosiak, AHRQ Roger Levine, AIR Trish Gallagher, Harvard	Harborside E
Nursing Home Survey	Judy Sangl, AHRQ Ted Sekscenski, CMS San Keller, AIR	Harborside E
Reporting CAHPS survey results	Chris Crofton, AHRQ Shoshanna Sofaer, Harvard Kristin Carman, AIR David Kanouse, RAND	Harborside D
Using CAHPS surveys to improve quality	Donna Farley, RAND Susan Edgman-Levitan, Harvard Dale Shaller, Harvard	Harborside C
Surveying and reporting to multi-cultural populations	Beverly Weidmer, RAND Margarita Hurtado, AIR Karen Bogen, Harvard	Harborside D

Continental breakfast will be available outside the breakout rooms.

Thanks for participating in the CAHPS User Group Meeting.
We look forward to hearing from you.